



The National VIPER® Bureau



FEATURES

Parade Production

Fully Managed ID Service

Home Office Compliant

Specialist Editing

Networked ID System

Full UK Coverage

Digital Image Recording

Simple User Interface

Secure Data Storage

Comprehensive
Database

24hr Service Desk

User Training & Support

The National VIPER® Bureau is a police owned and managed video identification system providing a range of products and services to the police.

The service, created by West Yorkshire Police, provides video identification parades as part of a fully managed secure identification (ID) parade system. Customers include Forces within England and Wales together with the Police Service of Northern Ireland and Police Scotland. Additional sites are operated by the Royal Military Police in Germany.

The service has been highly successful producing up to 50,000 parades a year by the use of specialist editing techniques and processes. Communication within the UK is via the Public Services Network (PSN), allowing forces to work securely and collaboratively to identify the suspects of crime. VIPER® Users operate a simple software interface to record images, select volunteers to appear alongside the suspect and to request the parades to be viewed by witnesses.

Every image is quality controlled by VIPER® throughout the process, allowing ID Officers the time to organise and manage witness viewings and provide case management. The Service offers a fully integrated training team to assist new Forces whilst continuing to support and update its existing Users across the UK.

The service employs a dedicated Database Team to record images of 'stand-ins' for use in parades. The images on the database cover the whole range of appearances found within the UK. Where suspects of unique appearance exist, the team are able to replicate features (in line with the legislation) to enable an ID parade to take place, even in the most complex cases.



The VIPER[®] Business Process

The Service has been highly successful for over 15 years in UK courts due to its unique system design, adherence to best practice and compliance with international standards and quality assurance.

The service provides a 3 stage process which includes:

- A quality check of each suspect clip recorded by a local Force ensuring suspect captures adhere to national image standards.
- Access to a professionally managed database and User interface to select volunteer images and request parade productions.
- Production of video identification parades to meet the requirements of customers using specialist editing techniques.

The delivery of parades and suspects is via the Public Services Network enabling parades to be downloaded by any Force in the UK for a witness viewing. This flexibility together with image security and control supports the Home Office aims of driving innovation, collaboration and improved efficiency in policing.



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